

**Price list for the Bike Sharing System VAG_Rad, operated by
VAG Verkehrs-Aktiengesellschaft Nürnberg**

The price list applies to the use of the VAG_Rad rental bikes in Nuremberg.

1.) Rates

- 1) There are no registration fees for setting up a customer account for VAG_Rad via internet, smartphone app or in person at the VAG Customer Center (subway distribution point in Nuremberg Central Station).
- 2) For the rental of a VAG_Rad bike, fees of 0,05 € per minute are charged.
If the rental exceeds 200 minutes, the rental fee is 10,00 € for 24 hours.
- 3) There are no charges for the reservation of a rental bike (maximum 15 minutes).
- 4) Free minutes for VGN subscription customers can be used freely to rent a VAG_Rad bike. They apply to the rental of one VAG_Rad bike.
- 5) VAG voucher codes can be used according to the respective conditions. They apply to the rental of one VAG_Rad bike.

2.) Additional fees

- 1) The use / activation of an existing eTicket (subscription chip card) issued to the customer in the VGN is free of charge.
- 2) In case of loss of the eTicket, we charge a fee for a replacement card according to the VGN tariff regulations.
- 3) For return debit notes, the bank charges are calculated without further processing fee of the VAG.
- 4) If a rental bike is not returned within 24 hours, a daily flat rate of 10,00 € will be charged for each additional 24 hours begun.
- 5) Group bookings are possible for a fee of 25 € per VAG_Rad bike. Included is a use for a maximum of 24 hours.

A group booking exists if a customer rents at least 10 VAG_Rad bikes at the same time. The rental bikes are delivered within the city limits of Nuremberg and are picked up again.

3.) Service fees

- 1) If the return is not made at an official VAG_Rad station or not within the Flex zone in Nuremberg, we charge a service fee of 20 € plus 1 € for each kilometre distance to the nearest VAG_Rad station of the Flex zone (whichever is closer).
- 2) If the return is contrary to the provisions of § 7 *Parking of the Rental Bikes* of the GTC, we charge a service fee of 20 € (i.a. for parking the rental bikes in green spaces)
- 3) If the rental bike is not locked correctly or not at all, we charge a service fee of 25 €.
- 4) The self-participation for the theft of a VAG_Rad bike due to negligence amounts to 75 €.
- 5) Damage to the rental bikes or the VAG_Rad stations will be charged up to a maximum amount of 75 € after material and work has been incurred.

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www.vag.de